

Sending Trios, iTero & Medit Digital Files to Bi Design Ceramics

iTero

Option 1

- Select **Find a Laboratory** on your iTero scanner
- Connect with Bi Design Ceramics using our Company ID: **Bi Design Ceramics Lab 112424**
- After connecting to us as a Lab, select Bi Design Ceramics on your scanner when sending files

Option 2

- Call 1-800-577-8767
- Select Option 1
- Request that Bi Design Ceramics is added to your scanner. Identify our lab using our Lab **Bi Design Ceramics Lab # 112424**.
- After Bi Design Ceramics has been added, restart your scanner.
- Now, select “ Bi Design Ceramics “ on your scanner portal when sending files.

Trios – 3 Shape

Option 1

- Go to <https://us.3shapecommunicate.com> in a web browser.
- Go to CONNECTIONS.
- Request a connection with “ BiDesign Ceramics “.
- Call Bi Design Ceramics at 780-885-0016 to let us know you have requested a connection.
- After your connection to Bi Design is approved and active, select “ Bi Design Ceramics “ on your Scanner Portal when sending files.

Option 2

- Send an email to us at Upload@bidesignceramics.com or call us to let us know your email and we can send you an invitation to connect.

Medit (Meditlink)

- Log in to Meditlink and click “ **Invite Partner** “, enter “ **Bi Design** “
- Call 780-885-0016 or email [info@bidesignceramics](mailto:info@bidesignceramics.com) to let us know your request
- Once request is accepted, we will both be listed as partners in our Medit systems.
- Now, when you complete your Medit scans, and any corrections or adjustments, go to the Case Details page, click the Order button and fill in the Order Case form accordingly. Click OK and head to the Order Box to check that the order has been listed. The order will be reflected as Pending until the lab accepts the order.
- Once we have accepted your order, your order status will be reflected as Accepted. You can await your order to be delivered once the status is reflected as Shipped. Make sure to click Confirm Delivery once you receive your order from the lab to complete the case.

Other .stl scan files or Rx forms -> 1) Request a secure “DropBox” from us, where you can drag and drop your .stl scan files and Rx .pdf directly into the folder that you can save on your desktop. It will be sent securely & encrypted, directly to us. **2) Alternatively** -> Please use “ **wetransfer** ” or “ **brightsquid** ” as encrypted & secure options for patient file / document transfer to us. (**upload @ bidesignceramics.com**)